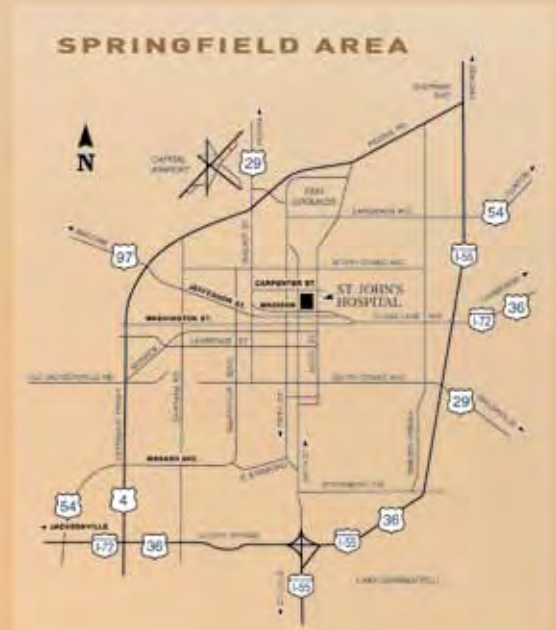


One Call Transfer
 centralizes all processes and communications involved in transferring a patient to St. John's Hospital. This service increases access to specialized services and consolidates all patient referrals to one 24-hour communication center.

One Call for
 Medical Surgical • Cardiology
 Neonatal • Pediatric
 Transfers



St. John's Hospital
 800 E. Carpenter Street
 Springfield, IL 62769
www.st-johns.org



ONE CALL TRANSFER

Patient transport made easy



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ONE CALL TRANSFER

St. John's Hospital provides referring physicians and hospitals with one **toll-free phone number** to call to transfer patients.

One Call Transfer has live facilitators on duty **24 hours a day, seven days a week** to help assist you.



One Call Transfer coordinators are able to:

- Seamlessly connect referring physicians with accepting physicians at St. John's Hospital.
- Coordinate medically-appropriate transportation including ground, helicopter and air ambulance services.
- Provide bedside-to-bedside coordination and communication related to a patient's transfer.
- Facilitate and record telephone conference calls.




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St. John's partners with Air Methods® to provide dedicated Pediatric and Neonatal helicopter transportation. Because our helicopter and transport teams (Pediatric and Neonatal) are located on our campus, we can respond quickly to transport calls.


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